

UniCredit Bank WARNS: There is a scam circulating on the Internet, check your emails and DO NOT fall for it, the bank is not behind it

Belgrade, december 19th 2023 – UniCredit Bank Serbia warns all its clients and the general public that among the numerous current attempts at internet fraud there are also those in which the name of UniCredit Bank is mentioned, and through which citizens are allegedly invited to update their data online or to invest funds in order to made a quick profit.

Namely, a certain notice containing untrue information about the alleged necessity to update the data of bank clients is distributed en masse via email addresses. Through that notification, it is stated that the user will not have access to debit cards or other bank services until he adjusts his information. Also, on the Internet, and above all on social networks, a certain link and notification about the alleged investment platform of UniCredit Bank, which offers quick earnings, requiring the investment of money, is shared. UniCredit Bank Serbia informs all citizens that **it is not behind such information, that these are not real messages from the bank and that they are frauds.**

In order to preserve security, UniCredit Bank invites citizens not to act lightly on instructions from emails, until they are convinced that the sender is really their bank or the company they believe sent them the invitation, offer, proposal to participate in the action, use of discounts and Fig. Also, the Bank reminds all citizens not to participate in the activities of the aforementioned investment platform, as well as not to share their personal data, payment card data, passwords, etc., until they are completely convinced of the credibility of the page on which they want to perform a certain online activity. It is necessary for citizens to first pay attention to the names and extensions of both the website itself and the email addresses from which they receive messages and to always check who the sender is.

The bank has taken all steps to prevent further similar activities, and reminds all citizens to be careful when they are asked for personal data via the Internet.

For all details and information, clients of UniCredit Bank Serbia can always call the Contact Center at phone number 011 3777 888 or visit their home branch.

About UniCredit

UniCredit is a pan-European Commercial Bank with a unique service offering in Italy, Germany, Central and Eastern Europe. Our purpose is to empower communities to progress, delivering the best-in-class for all stakeholders, unlocking the potential of our clients and our people across Europe.

We serve over 15 million customers worldwide. They are at the heart of what we do in all our markets. UniCredit is organized in four core regions and two product factories, Corporate and Individual Solutions. This allows us to be close to our clients and use the scale of the entire Group for developing and offering the best products across all our markets.

Digitalisation and our commitment to ESG principles are key enablers for our service. They help us deliver excellence to our stakeholders and creating a sustainable future for our clients, our communities and our people.